





# Where to Seek Support

There are plenty of resources available to help you deal with a sensitive issue related to diversity, inclusion and belonging. These resources vary on their level of confidentiality and formality. The next pages outline the resources available to you.

**If you aren't sure who to go to, consider the following suggestions as a first step, as they may help you to decide where to go next or can help you resolve your issue themselves.**

Best for	Resource	Considerations
Graduate students	Director of Graduate Studies Jesse Snedeker: <a href="mailto:snedeker@wjh.harvard.edu">snedeker@wjh.harvard.edu</a>	Private but may be mandated to share certain information
Anyone	Director of Administration and Operations Krista Lester: <a href="mailto:klester@fas.harvard.edu">klester@fas.harvard.edu</a>	Private but may be mandated to share certain information
Remaining completely anonymous	Harvard anonymous reporting hotline Hotline: 877-694-2275 email: <a href="mailto:reportbias@fas.harvard.edu">reportbias@fas.harvard.edu</a>	Completely anonymous and confidential; reporting only
University-independent help	Ombudsman Office <a href="mailto:university_ombudsman@harvard.edu">university_ombudsman@harvard.edu</a>	Independent and confidential; may need to share information in criminal or external proceedings

# Key

	Private	Your privacy will be protected but this resource may be required to share information with other offices, such as the Title IX office
	Confidential	Your conversation is confidential except in the case of a criminal or other external proceeding
	Confidential and Privileged	Your conversation is confidential, and no information may be disclosed without your consent absent special circumstances.
	Anonymous	If you wish you may remain completely anonymous when using this resource; no information will be collected about you thus cannot be shared with others in connection with you

# Departmental Resources

Updated 9-24-21

	Who	Contact	For whom	Description
	Department Chair	Matthew Nock <a href="mailto:nock@wjh.harvard.edu">nock@wjh.harvard.edu</a>	All department members	For general concerns inquiries, suggestions, or grievances.
	Director of Administration and Operations	Krista Lester 617-495-3909 <a href="mailto:klester@fas.harvard.edu">klester@fas.harvard.edu</a>	All department members	Krista is the local Human Resources contact for the Department of Psychology who is trained to support and mediate workplace issues, including grievances.
	DIB Committee	<a href="mailto:psy.dib@gmail.com">psy.dib@gmail.com</a> #Dib-OpenChannel on FAS Psychology Slack	All department members	For general concerns, inquiries and suggestions.
	DIB Fellows	Steven Kasperek <a href="mailto:swkasperek@fas.harvard.edu">swkasperek@fas.harvard.edu</a>  Taylor McGuire <a href="mailto:tmcguire@g.harvard.edu">tmcguire@g.harvard.edu</a>  Osiris Rankin <a href="mailto:orankin@g.harvard.edu">orankin@g.harvard.edu</a>	All department members	For general concerns, inquiries and suggestions
	Director of Graduate Studies	Jesse Snedeker <a href="mailto:snedeker@wjh.harvard.edu">snedeker@wjh.harvard.edu</a>	Graduate students	For grievances, support, and general concerns inquiries, or suggestions.
	Director of Undergraduate Studies	Jill Hooley <a href="mailto:jmh@wjh.harvard.edu">jmh@wjh.harvard.edu</a>  Katie Powers <a href="mailto:kpowers@fas.harvard.edu">kpowers@fas.harvard.edu</a>	Undergraduate students	For general concerns inquiries, suggestions, or grievances.

# University-wide Resources

Updated 9-24-21

	Who	Contact	For whom	Description
	Ombudsman Office	Confidential Line: 617-495-7748 <a href="mailto:university_ombudsman@harvard.edu">university_ombudsman@harvard.edu</a> <a href="https://ombudsman.harvard.edu/">https://ombudsman.harvard.edu/</a>	All department members	Neutral, independent and confidential entity for discussing workplace issues, including guidance related to grievances.
	Office for Diversity Inclusion and Belonging	Sheila Thomas <a href="mailto:sthomas@fas.harvard.edu">sthomas@fas.harvard.edu</a>  General contact and information <a href="mailto:gsas_odma@fas.harvard.edu">gsas_odma@fas.harvard.edu</a> <a href="https://gsas.harvard.edu/diversity-gsas">https://gsas.harvard.edu/diversity-gsas</a> <a href="https://dib.harvard.edu/home">https://dib.harvard.edu/home</a>	All department members	This office works with groups across the university to build an environment of “sustainable inclusive excellence,” providing support, information, and resources for DIB-related issues.
	Anonymous Bias Reporting	Hotline: 877-694-2275 <a href="mailto:reportbias@fas.harvard.edu">reportbias@fas.harvard.edu</a> <a href="https://reportinghotline.harvard.edu/">https://reportinghotline.harvard.edu/</a>	All department members	Managed by an independent third-party provider, the hotline and online form may be used to report a variety of ethical, integrity, safety, security, and compliance concerns and can be completed anonymously.
	Faculty Affairs	Richa Mishra 617-495-3305 <a href="mailto:richa_mishra@harvard.edu">richa_mishra@harvard.edu</a>	Faculty or concerns about faculty	Chris serves as the HR contact for all faculty and is also an appropriate resource for any concern involving faculty member’s conduct.
	Employee Assistance Program	877-327-4278 <a href="https://hr.harvard.edu/employee-assistance-program">https://hr.harvard.edu/employee-assistance-program</a>	Staff, postdocs and faculty	Harvard’s EAP offers free, confidential help for all Harvard employees and their adult household members and can assist with concerns about any workplace issue.
	Office of BGLTQ Student Life	<a href="mailto:BGLTQ@fas.harvard.edu">BGLTQ@fas.harvard.edu</a> . <a href="https://bgl tq.fas.harvard.edu/">https://bgl tq.fas.harvard.edu/</a>	Prospective and current BGLTQ students	Central resource for support and resources for BGLTQ members of the community
	Harvard International Office	617-495-2789 <a href="mailto:internationaloffice@harvard.edu">internationaloffice@harvard.edu</a> <a href="https://hio.harvard.edu">https://hio.harvard.edu</a>	International members	HIO provides information on a wide range of topics, including immigration issues, financial questions, social and cultural differences, and resources at Harvard and in the community.
	Office of Gender Equity	(617) 496-0200 <a href="mailto:titleix@harvard.edu">titleix@harvard.edu</a>	All department members	Provides diverse resources related to the prevention and disclosure of sexual assault and misconduct on campus. Crisis counseling and support, provisions for incident disclosure and filing of formal complaints